



Government of Haryana/ हरियाणा सरकार

Secretariat for Information Technology  
सूचना प्रौद्योगिकी सचिवालय

From

Financial Commissioner & Principal Secretary to Govt. Haryana,  
Electronics & Information Technology Department,  
Chandigarh.

To

1. All the Administrative Secretaries to Government of Haryana.
2. All the Heads of Departments in Haryana.
3. The Registrar, Punjab & Haryana High Court, Chandigarh.
4. All the Divisional Commissioners in Haryana.
5. All the Managing Directors/ Chief Administrators/ Chief Executive Officers of the Boards, Corporations, etc. in Haryana.
6. All the Deputy Commissioners in Haryana.
7. All the Registrars of Universities in Haryana.

Memo No.: Admn/367/09/ISIT/Uol-II/3087 Dated: 28/12/2011

Subject: Adoption of Mobile Service Delivery Gateway in States/UTs.

This is with reference to the DO letter No. (6)/2010-EG-II (Part-II) dated 15.11.2011 of Additional Secretary, Department of Information Technology, Ministry of Communications and Information Technology, Gol on the above cited subject.

I am directed to send you a copy of the above referred DO letter for information and further necessary action please.

*o/c*

*Arjun Bansal.*  
Manager(IT)

for Financial Commissioner & Principal Secretary to Govt. Haryana  
Electronics & Information Technology Department

Endst. No.: Admn/367/09/ISIT/Uol-II/3088 Dated: 28/12/2011

A copy of the above alongwith DO letter is forwarded to the following for information and further necessary action please:

1. Managing Director, HARTRON, SCO No.111-113, Sector 17-B, Chandigarh
2. IT Advisory Team, Bays 73-76, Sector - 2, Panchkula.
3. State Informatics Officer, National Informatics Centre-HSU, Chandigarh.



*o/c*

*Arjun Bansal.*  
Manager(IT)

for Financial Commissioner & Principal Secretary to Govt. Haryana  
Electronics & Information Technology Department



सत्यमेव जयते

Shankar Aggarwal  
Additional Secretary

दूरभाष/Tele:

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भारत सरकार

GOVERNMENT OF INDIA

संचार और सूचना प्रौद्योगिकी मंत्रालय

MINISTRY OF COMMUNICATIONS AND  
INFORMATION TECHNOLOGY

सूचना प्रौद्योगिकी विभाग

DEPARTMENT OF INFORMATION TECHNOLOGY

इलेक्ट्रॉनिक्स निकेतन

ELECTRONICS NIKETAN

6, सी.जी.ओ. कॉम्प्लेक्स / 6, C.G.O. COMPLEX

नई दिल्ली / New Delhi-110003

Website : www.mit.gov.in

9(6)/2010-EG-II (Part-II)

दिनांक/Dated.....15-NOV-2011

**Subject: Adoption of Mobile Service Delivery Gateway in States/ UTs**

Dear Sir,

As you may be aware, the Department of Information Technology (DIT), Government of India, has undertaken the Mobile Governance (m-Governance) initiative to make public services available to the residents of the country through mobile devices, in cognizance of the vast mobile phone subscriber base of over 870 million in the country and the rapidly increasing interest in the concept of mobility and accessing an array of services through mobile devices. Mobile phones hold tremendous potential to expand the access to and reach of public services in India. The rapidly expanding subscriber base can help accelerate the use of ICTs for ushering in an era of inclusive development. Mobile platform can be used for delivery of a wide variety of electronic services, such as: filing/ receipt of applications for certificates for birth/ death, income, community, nativity, etc.; identification and authentication of applicants using biometrics; payment of fees for government services; receipt of acknowledgement; tracking of status of applications, etc.

2) In this regard, DIT has undertaken the development of a **Mobile Service Delivery Gateway (MSDG)** that aims to enable the delivery of public services over mobile devices using a variety of channels such as SMS, Voice (IVR), USSD, GPRS, 3G, etc.

3) As a part of MSDG, **SMS Gateway** has already been launched and can be readily deployed for delivery of public services. The Department of Telecommunications (DoT) has allocated the SMS shortcode 51969 to DIT for m-Governance services. The various Telecom Service Providers (TSPs) in the country have already opened this service.



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Dated 23/11  
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25 mobile-based applications for public services. I request you to instruct the various Departments within your State/ UT to identify public services for which mobile-based applications can be developed and deployed. C-DAC would assist in the concerned Departments in developing and deploying these applications.

5) To encourage early adoption of the MSDG, it has been decided that SMS services on the MSDG will be offered free-of-cost to Government Departments in the beginning, on a trial basis.

6) For further information, you may please get in touch with:

- a) Dr. Rajendra Kumar, Director, National e-Governance Division, Department of Information Technology, 4<sup>th</sup> Floor, Electronics Niketan, 6 CGO Complex, Lodhi Road, New Delhi – 110003 (e-Mail: [rajendra@negp.gov.in](mailto:rajendra@negp.gov.in), [mgov@negp.gov.in](mailto:mgov@negp.gov.in))
- b) Sh. Zia Saquib, Executive Director, C-DAC Mumbai, Gulmohar Cross Road, No. 9, Juhu, Mumbai – 400049 (e-Mail: [saquib@cdac.in](mailto:saquib@cdac.in), [msdp@cdac.in](mailto:msdp@cdac.in))

regards,



(Shankar Aggarwal)

To: IT Secretaries of States & UTs



सत्यमेव जयते

Shankar Aggarwal  
Additional Secretary

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D.O. NO..... Fax... : 011-24363119  
e-Mail : s.a@nic.in

भारत सरकार  
GOVERNMENT OF INDIA  
संचार और सूचना प्रौद्योगिकी मंत्रालय  
MINISTRY OF COMMUNICATIONS AND  
INFORMATION TECHNOLOGY  
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DEPARTMENT OF INFORMATION TECHNOLOGY  
इलेक्ट्रॉनिक्स निकेतन  
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- b) Sh. Zia Saquib, Executive Director, C-DAC Mumbai, Gulmohar Cross Road, No. 9, Juhu, Mumbai – 400049 (e-Mail: [saquib@cdac.in](mailto:saquib@cdac.in), [msdp@cdac.in](mailto:msdp@cdac.in))

*regards,*

*Shankar*  
16/11

(Shankar Aggarwal)

To: IT Secretaries of States & UTs